

Requests to Eat or Drink Aboard Vehicles

If a passenger with a medical condition requests to eat or drink aboard a vehicle in order to avoid adverse health consequences, the request should be granted. An example is a person with diabetes who needs to consume a small amount of juice in a closed container or a candy bar in order to maintain blood sugar levels.

Requests to Take Medication Aboard Vehicles

If a passenger with a medical condition requests to take medication aboard a vehicle the request should be granted. An example would be allowing individuals to administer insulin injections and conduct finger stick blood glucose readings while on the vehicle.

Boarding Separately from Mobility Device

If a passenger using a mobility device requests to board separately from the device because the occupied weight exceeds the design limit of the lift, the request should be granted.